December 2018 marked a historic month in Hospice of Siouxland’s nearly 40 years of service.

Employees said goodbye to 4300 Hamilton Blvd., the place Hospice of Siouxland has called home since September 2005. Prior to their location on Hamilton Blvd., Hospice of Siouxland spent ten years at 224 4th St.

Since its formation in 1981, Hospice of Siouxland has served as the premier community non-profit Hospice service, providing medical, emotional and spiritual support to the seriously ill and their families.

309 Cook St., Hospice of Siouxland’s new home, was previously the location of Siouxland PACE. Following a complete renovation, the 12,000 sq. ft. facility was ready to carry Hospice of Siouxland into the next generation of quality care.

“Our new space is clean and fresh with 4,000 less sq. ft.,” says Ann Myers, Director of Hospice of Siouxland. “It feels so much bigger! The space is designed for our use all on one floor instead of having staff spread throughout three floors.”

The new location is adjoined with the Senior Center for Active Generations and will provide increased visibility and awareness within the community. Direct care staff will have a more direct route to major highways and interstates as they visit their patients each day.

Hospice of Siouxland will be hosting a Ribbon Cutting Ceremony with the Siouxland Chamber of Commerce on Thursday, March 21st beginning at 4:30 PM. This event is free of charge and the community is welcome. Please consider joining us for this exciting event, ushering in a new era of hospice and palliative care here in Siouxland!
Hospice of Siouxland is seeking veterans to become volunteers. They will support their fellow community veterans by providing pinning ceremonies, offering companionship, visits and respite time for caregivers.

If you are interested in becoming a veteran volunteer, please call our Volunteer Coordinators at 712-233-4144.

What is Palliative Care?
Palliative Care is different from hospice care in that their illness may not be terminal, and they may choose to go through treatment for their illness.

How is Palliative Care beneficial?
Siouxland Palliative Care provides consistent communication with the physician to help monitor the patient and family.
♦ Nurses provide care for pain, symptom management and education on the disease process, treatment choices and how to care for a loved one at home.
♦ Social Workers ensure available community resources and services such as financial, emotional and educational support are being utilized.
♦ Spiritual comfort and support are provided through home clergy visits.
♦ Trained volunteers provide companionship for the patient and relief for the family.
♦ Palliative Care can be administered in the home, hospital, extended care facility, or nursing home.

Why choose Palliative Care?
Through use of Siouxland Palliative Care, families can be strengthened, patient hospitalizations can be minimized and nursing home admissions reduced.

Ann’s Insights
I started my position as Director of Hospice of Siouxland in January 2018. It was a year of learning and change. We had a number of long-time staff retire which was hard on our spirits and difficult to replace such valuable experience. Yet, I believe all change is good. We have hired a number of new nurses, social workers, home health aides and office staff. With the new staff came fresh ideas that have allowed a new spirit at Hospice of Siouxland. We feel energized!

Additionally in 2018, we implemented a new software for our electronic medical records to improve the speed and safety of our system. Our palliative care program hired a Nurse Practitioner who is able to bill for services. In the past, these services were billed to the patient and not the patient’s insurance company. The patients we serve with our palliative care program have chronic illnesses that can require many hospitalizations and physician’s office visits. By allowing palliative care into their homes they have less hospitalizations and office visits, as well as an improved quality of life.

Our goals for 2019 include continued hiring of excellent caregivers, proficiency in the CMS documentation guidelines which require continuous education of staff, and new laptops and iPhones for our direct care staff. We also hope to see growth in our palliative care program.

We will continue to update you, our friends and family, to let you know how we are meeting these goals. Call us anytime if you have a question about hospice or palliative care. We love talking about the many services that Hospice of Siouxland and Siouxland Palliative Care provide!
Upcoming Events

**Family Grief and Growth**  
March 5th and 19th, April 2nd and 16th; 6:30 - 8:00 PM  
309 Cook St., Sioux City, IA 51103

Group provides a safe outlet for feelings and offers a caring environment so children and families can share their experiences as they move through the healing process.

**Ribbon Cutting Ceremony**  
Thursday, March 21st, 4:30 - 6:00 PM  
309 Cook St., Sioux City, IA 51103

Join us for a Ribbon Cutting Ceremony with the Siouxland Chamber of Commerce as we celebrate our new residence at 309 Cook St.

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Dear Hospice of Siouxland,

You were all so wonderful in our time of need. Words can not express what you all meant to us when we weren’t thinking clearly, when we simply didn’t know what to do. What a comfort and piece of mind knowing you were there with anything we needed!

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Thank you so much for all the wonderful care your people gave to my husband. He thought so much of all of you - me included. You provide a wonderful service. May God bless you all.

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I couldn’t have done it without you! You were there every split second my mother and I needed you. You are truly angels!

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**2019 Camp Courage for Kids!**  
Camp Courage, a fun and safe camp presented by Hospice of Siouxland for grieving children ages 6-13, will be held in September of this year. Please share this news with a family whose children may benefit from participating. To learn more or to register, please call 712-233-4144.

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**OUR MISSION** is to provide high quality, compassionate care at the end of life.

**OUR VISION** is excellence - every person, every time - by engaging, equipping and empowering.

**OUR VALUES:**

- We are **RESPONSIVE** to the needs of customers, community and employees.
- We strive for **EFFICIENCY** and **CONSISTENCY** in all operations.
- We are committed to excellent **COMMUNICATION**.
- We invest in **EDUCATION** of staff, community, patients and caregivers.
- We seek **INNOVATIVE IDEAS** to enhance quality of life.

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Please ‘LIKE’ our Facebook page!
Please join us for Dueling Pianos 2019!

Hospice of Siouxland will be hosting their annual Dueling Pianos fundraiser for the 5th and final time this fall! Dueling Pianos featuring Fun Pianos! by 176 Keys is sure to bring the fun and excitement to the Delta Hotels by Marriott South Sioux City Riverfront.

Tickets include a 7:00 PM social hour with appetizers and cash bar followed by the spectacular Dueling Pianos show beginning at 8:00 PM. All proceeds will help further Hospice of Siouxland’s mission of providing high quality, compassionate care at the end of life.

Tickets and sponsorships are available for this event! For more information, please contact Adam Cory, Marketing and Fund Development Manager at 712-233-4131 or corya@hospicemail.com.